## **Evaluation questionnaire**

DISCLAIMER: This is not an official document of the University of Florence. These instructions were written by students to support their international peers. Each student is responsible individually for her/his actions on the university websites. If you are not sure what to do, always refer to the administrative offices or to the President of the master's degree.

At the end of each semester, each student is requested to give an opinion on the courses of the semester that has just ended, with the aim of improving the same courses in the following years. This is done by answering a few questions about those courses in the designated section of the GCS website. The procedure is mandatory in order to register for the exams. This document provides information and instructions for the procedure and the translation of the questions.

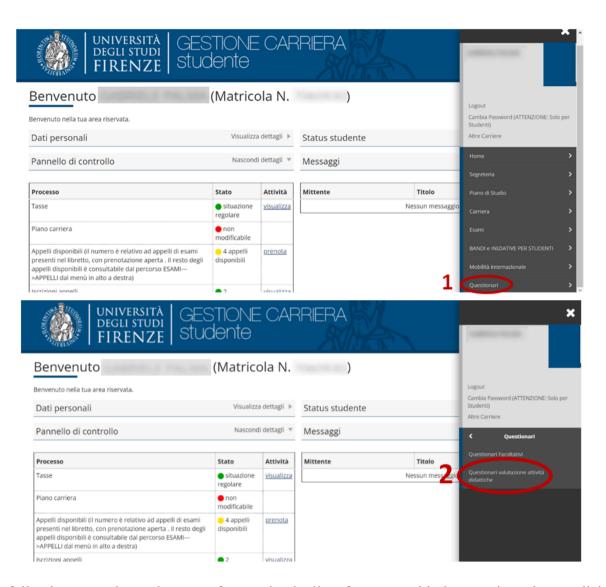
#### Before starting.

- There is a questionnaire to be answered for each course you have taken this semester. In some cases, even a questionnaire for each part of a course. Therefore, it is necessary to answer the questions that refer to the specific part or course to which the questionnaire is associated.
- Answering the questionnaire is mandatory to take the exam. The system will not allow you to register for exam sessions (*IT: Appelli*) if you have not answered the questionnaire associated with that course.
- All questionnaires are **anonymous**. The **statistical results** are examined by a delegated commission (called "Commissione Paritetica"), including student representatives, and can be viewed by the teacher/s who taught the course at the end of the semester. The same statistical results may also be available to the public on the website <a href="https://www.sisvaldidat.it/">https://www.sisvaldidat.it/</a>. However, **it is not possible to figure out who gave each answer**. All statistics are published collectively on a predefined date and are not updated every time students complete this questionnaire. E.g., if you fill out the questionnaire right before you register for the exam, the statistics are not updated immediately, making your opinion clear before the exam. The names or identification codes of the students who answered are never reported. If the course had only very few students, the statistics are not published. Thus, feel free to answer the questions with your opinion without worrying that someone will discover your answers.
- Most of the questions show numbers between 1 and 10 as possible answers, where 10 is the maximum, and 6 corresponds to sufficiency. You should rate each specific question.

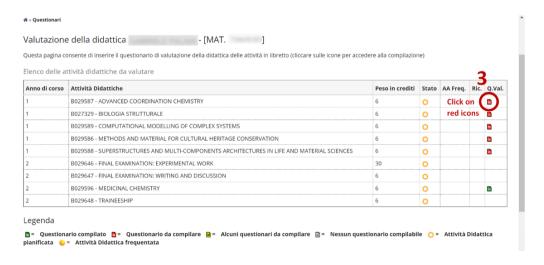
In the following pages, you will find the instructions for answering the questionnaire and, for your convenience, the translation of the questions. Please note that all course questionnaires have the same questions. From time to time, only answer about that specific course. If in doubt about the procedure, do not hesitate to ask your classmates or Italian-speaking student representatives. For a more official opinion, please refer to the President of the master's degree program or to the members of the Students Teachers Joint Commission (*IT: Commissione Paritetica Docenti Studenti*).

## **Instructions**

After accessing the GCS website, open the menu and select the item "Questionari" ("Questionnaires"), then "Questionari valutazione attività didattiche" (evaluation questionnaires for teaching activities).



The following page shows, by way of example, the list of courses with the questionnaires available. A red or yellow icon to the right means that the questionnaire for that course has not yet been answered. A green icon indicates that the questionnaire has been answered and confirmed. Click on the icon to the right of the course name to start with the questionnaires related to that course. You have to do this for every course, so you have to start over from this point for each one.



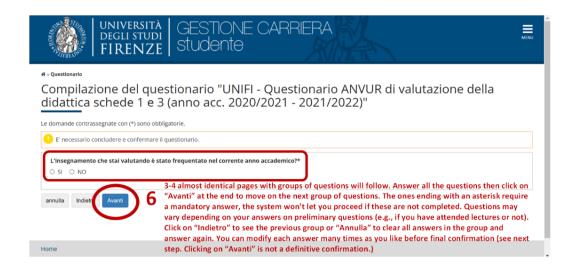
The following page shows the parts into which the course you have selected is divided. For example, the course can include theoretical lessons and laboratory activities, or it can be taught by two teachers, each of whom carries out his own lessons. For each of the parts, the list shows the name of the course, the name of the teacher who held that part, and the type of activity ("Lesson"/Lecture or "Laboratorio"/Laboratory). Click on the red icon to the right of each part. From now on, the questions will be related to that part of the course. You have to do this for each of the two parts: after you finish the first one, go back to this page: you will notice that one of the two icons has turned green, and you should click on the other one to proceed with the other part.



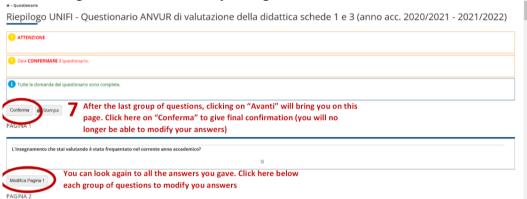
Once you have selected the course and one of its parts, you can start completing the questionnaire by clicking on "Inizia una nuova compilazione" (might be translated as "Start a new compilation").



Now you can start answering the questions (you can find their translation later in this document), which are grouped into sections. After you are done with the section, you can click "Avanti" ("Next"). Please note that almost all questions (those ending with an asterisk) require a mandatory answer: if you do not select any, clicking on "Avanti" will display an error message. You can proceed when all answers have been completed.



After the last section, the last page shows a summary of your answers. You can edit your answers if you wish. If you agree with them, click "Conferma" ("Confirm") to give final confirmation. After that, you will no longer be able to make any changes.



If, for any reason, you need to interrupt the process, you can start over from where you left off. You will find a list of partially completed questionnaires in step 5.



## Translation of the questions

### **Section 1 - Preliminary Question 1**

L'insegnamento che stai valutando è stato frequentato nel corrente anno accademico? *Have you attended the course you are evaluating in the current academic year?* 

SI NC Yes No

Proceed with Section 2.

### **Section 2 - Preliminary Question 2**

Qual è stata la tua frequenza al corso?

What was your attendance at the course?

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If you answered "More than 50% of the lectures", "Between 25% and 50% of the lectures", or "Less than 25% of the lectures" proceed with Section 3.

*If you answered "I haven't attended any lecture"*, go to Section 7.

### Section 3 - Corso di studio (questions about the master's degree)

Il carico di lavoro complessivo degli insegnamenti ufficialmente previsti nel periodo di riferimento (bimestre, trimestre, semestre, ecc.) è accettabile?

Is the overall workload of the courses officially scheduled by the master's degree in the reference semester acceptable?

10 9 8 7 6 5 4 3 2 1

L'organizzazione complessiva (orario, esami intermedi e finali) degli insegnamenti ufficialmente previsti nel periodo di riferimento (bimestre, trimestre, semestre, ecc.) è accettabile? Is the overall organization (timetable, intermediate and final exams) of the courses officially scheduled by the master's degree in the reference semester acceptable?

10 9 8 7 6 5 4 3 2 1

L'orario delle lezioni è congegnato in modo tale da consentire un'adeguata attività di studi individuale?

Is the class schedule arranged in such a way as to allow you for adequate individual study activity?

10 9 8 7 6 5 4 3 2 1

Proceed with Section 4.

# **Section 4 - Insegnamento** (questions about the course you are currently assessing)

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Assess the teacher's availability in responding to requests for clarification also electronically

(e.g., emails, videocalls)?

Please now continue from Section 3.